



GRID FLOORS
PRIVATE LIMITED

luxury flooring

Home Decoration

ENGINEERED WOOD Designer Series

WWW.GRIDFLOORS.COM



WITH GRID FLOORS, THE POSSIBILITIES ARE ENDLESS

One of the beautiful things about a Grid Floors wood plank floor is the ability to customize it to your own specifications. We don't limit you to a narrow collection of styles or colors. It's an opportunity to shape your own unique masterpiece that reflects your very special sense of style; and it is easy with the expert guidance from a Grid Floors wood Plank Specialist who will help turn your vision into a reality.



STYLE AND BEAUTY

Every Grid Floors wide plank floor is a masterpiece that's truly an expression of you. A floor that reflects your sense of style and beauty, and is crafted specifically for you with unmatched pride, passion and purpose. It's a defining feature in your home and a welcome reminder of where you are, each and every time you walk through the door. It's a floor and an experience like no other — uniquely you, and unmistakably Grid Floors.

NATURAL BEAUTY OF THE HIGHEST QUALITY

For over 30 years, Grid Floors Wide Plank Floors has handcrafted the finest wood floors in India – each one reflecting the natural beauty of the highest quality raw materials available. We take great pride in our time-honored processes, from sourcing the soundest and most reliable timber grown in all over world forests to embracing a level of craftsmanship equally at home with traditional rustic themes or with fashion-forward style.



EVERY DETAIL OF EVERY FLOOR MATTERS

We believe that every detail of every floor matters – whether it's just the right shade of gray or the nuance of a hand-scraped edge, we collaborate with each client to define a personalized, custom-made floor. And while that floor may be selected from our extensive, curated Collections or be uniquely designed to match a specific vision, it will be realized in the same way: one plank at a time.



HOW WE MEASURE OUR CUSTOMER SERVICE



At Grid Floors we understand that our customers are our best insight into how we are performing and what we can do to improve our process, products, and service.



YOUR FEEDBACK IS IMPORTANT

To achieve this, we send our clients a simple survey asking them to rate how likely they would be to recommend Grid Floors to a friend. These responses get built into our rolling Net Promoter Score that measures our client's overall experience working with us. Sometimes we get really lucky and someone takes the time to tell us a bit more about why they gave us a rating.





FEEDBACK REVIEW

Your invaluable feedback is reviewed in meetings with all departments in order to incorporate feedback and improvements. Our customers are truly integral to our business, and therefore, we want them to feel heard and know that we value them.



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CONTACT US

+91 9810261926

EMAIL

info@gridfloors.com

WEBSITE

www.gridfloors.com

FOLLOW

@gridfloors